

Job offer details : Quality Manager

Recruiter	Chambre de Commerce et d'Industrie Française en Chine (CCI FRANCE CHINE)
Address	Suites 201-222, 2F, Building 81, No 4 Gongti North Road Chaoyang District, Beijing 2/F Mayfair Tower, 83 Fu min Road, Shanghai Room 802, 8/F Leatop Plaza, 32 Zhujiang Dong Road, Zhujiang New Town, Guangzhou / Room 318, 3/F Chinese Overseas Scholars Venture Building, Shenzhen Hi-tech Industry Park, Shenzhen
City	Pékin Shanghai Canton Shenzhen
Reference	25D1761528237
Title of the Offer	Quality Manager
Description of the mission	Key Responsibilities: - Establish, implement, maintain, optimize, and continuously improve the company's management system to ensure compliance with industry standards. - Organize and conduct internal audits and management reviews; responsible for coordinating all external quality management system audits and customer audits. - Responsible for establishing and overseeing comprehensive quality control processes for products, encompassing all stages from raw material procurement and manufacturing processes to inspection, testing, packaging, and after-sales service. This process is regularly reviewed to identify improvement opportunities and enhance control efficiency. - Manage supplier qualification, monthly performance evaluations, and annual system audits. - Organize training sessions on quality awareness and the use of measurement tools for all employees, aiming to continuously elevate the organization's overall quality management capabilities. - Establish the internal management framework for the quality department and continuously optimize its work-flows. - Define quality objectives and establish a corresponding Key Performance Indicator (KPI) assessment system. - Manage quality team development, personnel skills training, and the maintenance of team stability. - Handle customer complaints, acting as the primary point of contact to communicate closely with customers, production departments, and other relevant stakeholders to ensure prompt resolution of issues and enhance customer satisfaction.
Type of contract	CDI
Teleworking	Tidak ada teleworking
Location code	Outside the EU
Country	China
Profile description	Qualifications: - Bachelor's degree or above in Quality Engineering, Mechanical Engineering, or related fields; 5+ years of quality management experience in manufacturing, preference given to those with a background in precision instruments, aerospace, or nuclear-related industries. - Comprehensive experience in supplier management, customer complaint handling, and internal quality inspection; familiar with SPC, MSA, FMEA, Control Plans, 8D, etc. - Must possess strong communication, coordination, and negotiation skills, able to clearly and effectively convey quality requirements to suppliers, customers, and internal teams, and persuade them to reach consensus.

Possess a strong sense of preventive action at the source, able to eliminate quality risks through process optimization and system building.

Must be proficient in English as a working language (fluent in listening, speaking, reading, and writing). Proficiency in French will be given priority consideration.

Strong sense of principle, high sense of responsibility, and rigorous data analysis skills.